

USING YOUR UNIVERSITY MOBILE PHONE WHILE TRAVELING ABROAD ON BUSINESS

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All School provided mobile phone contracts come with international roaming options that allow you to use your UK data and minutes when travelling abroad for low or no additional cost. Some countries are not included in this plan. Charges can accrue very rapidly if you use roaming data in countries not included in the Worldwide traveller plans or if you have used all of your UK minutes and data allowances before travelling. Please review this advice before travelling.

Notwithstanding the relatively cheap travel plans for included countries, we always ask colleagues to use WiFi networks in conjunction with the BSG or Oxford University VPN where possible while travelling.

Travelling within the EU

Standard calls, texts and data use within the EU are charged at UK rates. Non-geographic, premium-rate and other non-standard calls and texts will incur expensive roaming charges.

Travelling to European Countries in Europe Zone 2 list in Appendix.

For £2.50 per day standard calls, texts and data use are charged at UK rates. Non-geographic, premium-rate and other non-standard calls and texts will incur expensive roaming charges.

Travelling to countries included the Rest of World list in Appendix.

For £6 per day standard calls, texts and data use are charged at UK rates. Non-geographic, premium-rate and other non-standard calls and texts will incur expensive roaming charges.

To other countries

For all other countries Vodafone's standard roaming rates apply:

https://www.vodafone.co.uk/business/media/document/1508880472317/standard_roaming_rates_10.pdf

As data is charged by the MB and calls are charged by the minute, costs while roaming in these countries can rapidly escalate. Please talk with the IT team to discuss options before travelling to these countries.

Before you Travel

- Are all countries on your itinerary in the Europe Zone 1, Europe Zone 2 and Rest of World lists?
 - **Yes**, you will be able to use your UK minutes and data while travelling in those countries for free/£2.50/£6 per day.
 - **No**, you will be charged Vodafone's standard roaming rates for those countries not listed. Either, turn off mobile data and use public WiFi & VPN, or if that is not practical talk to the IT team to arrange international data minutes.
- Do you have enough UK minutes and data to cover you during your travel? (call 191 from your mobile phone to check).
 - **Yes**, no action needed.
 - **No**, talk with the IT team to increase your minutes or data allowance for this period of travel.
- Use the BSG VPN to secure your data when you are using public WiFi. Instructions are available here: <https://it.bsg.ox.ac.uk/VPN/config/iOS> (you must be logged into it.bsg.ox.ac.uk to access these).
- Use iOS Settings > Mobile Data to turn off mobile data access for any apps that have heavy data requirements – for example, file sync apps like OneDrive, video or music streaming apps etc.
- Install the OpenScape mobile app to place and receive calls using your Chorus deskphone number as is you were in the UK. Use this app on a WiFi network with VPN from anywhere in the world.
 - You can find out more about using your Chorus phone number on your iPhone here: https://help.it.ox.ac.uk/chorus/OSMO_iPhone

Appendix: International Zones:

Europe Zone 1: No additional charge for standard calls, texts or data.

Austria
Azores Belgium Bulgaria Canary Islands Croatia Cyprus
Czech Republic Denmark Estonia
Finland
France (incl. Corsica) French Guiana Germany
Gibraltar
Greece Guadeloupe Hungary Iceland Ireland
Italy (incl. Sardinia and Sicily) Kosovo
Latvia
Liechtenstein
Lithuania
Luxembourg
Madeira
Malta
Martinique
Mayotte
Monaco

Netherlands
Norway
Poland
Portugal
Reunion
Romania
Saint Martin
Slovakia
Slovenia
Spain (incl. Balearic Islands) Sweden
Vatican City

Europe Zone 2: £2.50 per day to use UK standard call, text and data allowances

Faroe Islands
Guernsey
Isle of Man
Jersey
San Marino
Switzerland
Turkey

Rest of World: £6 per day to use UK standard call, text and data allowances.

USA & CANADA

Canada
United States

ASIA PACIFIC

Australia
New Zealand
Singapore
South Africa

Thailand

ROW ZONE 1

Anguilla
Antigua and Barbuda Argentina
Aruba
Barbados
Bermuda
Bonaire
Brazil
British Virgin Islands Cayman Islands

Chile
China
Columbia
Congo
Costa Rica
Curacao
Dominica
Dominican Republic Ecuador
Egypt
El Salvador
Ghana
Grenada
Guatemala
Guyana
Haiti
Hong Kong
India
Indonesia
Israel
Jamaica
US Virgin Islands

Japan
Kenya
Lesotho
Mexico
Mozambique Panama
Peru
Puerto Rico
Qatar
Russia
Saba
Serbia
St Eustatius
St Kitts and Nevis
St Lucia
St Maarten
St Vincent and Grenadines
Suriname
Trinidad and Tobago Turks and
Caicos Islands Uruguay